

Just like everyone else...

Making and receiving telephone calls
using the National Relay Service

How it
works and
how you can
use it



A phone solution for people
who are deaf or have a
hearing or speech impairment



An Australian Government Initiative

What to watch

This DVD includes different programs for different people. Your NRS trainer suggests you watch the programs he or she has ticked.

- Introducing the National Relay Service
- If you can hear but not speak – Type and Listen
- If you can't hear and don't use your voice – Type and Read
- If you are hard to understand on the phone – Speak and Listen
- Making an internet relay call
- Emergency calls

For more information or training, contact the National Relay Service Helpdesk.

Voice **1800 555 660**

TTY **1800 555 630**

Fax **1800 555 690**

SMS **0416 001 350**

helpdesk@relayservice.com.au

www.relayservice.com.au

Many thanks to our cast and presenter:
Caroline Conlon, Gillian Emmett, Jane Fitzgerald, Julie McCrossin, Cheryl Morgan, John Morgan, Michael Ward, Danni Wright and Bill Young.

Produced by Summer Hill Media for the National Relay Service

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